Our Passion and
Our Purpose made

Visible

ANNUAL REPORT

2014

united regional
Our Passion and Our Purpose.
New employees learn them in orientation. We open every hospital-wide employee meeting with them. They can be found on our internal and external websites, in every issue of our employee newsletter and in our printed publications. Our Passion and Our Purpose are ever-present in the United Regional culture.

How do we make Our Passion and Our Purpose visible?
Our 2014 annual report will show ways we provide excellence in health care and make a positive difference in the lives of patients, their families and each other. Our Passion and Our Purpose are achieved through the five Pillars of our organization – People, Service, Quality, Finance and Growth.

Our Passion
To provide excellence in health care for the communities we serve

Our Purpose
To make a positive difference in the lives of others
Our employees, physicians and volunteers all touch the lives of patients and their families in some way. They provide life-saving procedures and a safe and clean environment. They greet, give directions, park cars, cook meals, and provide comfort and caring when people are at their most vulnerable. They celebrate joys and grieve with those who experience sorrow. They are engaged and make visible Our Passion and Our Purpose.

Sumi King, MD, makes a positive difference in the lives of patients and their families—she personally visits with family members reassuring them about the results of their loved one’s surgery.
Employee Engagement
United Regional employees are some of the most committed in the country. With overall engagement in the 98th percentile nationally, employees strive every day to achieve our passion of providing excellence in health care for the communities we serve. We believe that our organizational culture is part of what makes United Regional unique. Employees are here for more than a paycheck; their high level of engagement helps drive excellent patient satisfaction and quality of care outcomes.

In addition to highly engaged employees, we are also fortunate to have strong stability and consistency of staff.

*Benchmark - Texas Society for Healthcare Human Resources Administration and Education - 2014

United Regional has provided me with the opportunity to work in many different areas where I was able to learn so much. I am grateful that I was given the opportunity to return to school to obtain my Bachelor of Science in Nursing. Not only does United Regional invest in the community, they invest in their employees with such opportunities. Thanks from the bottom of my heart for this most wonderful gift.”
~ Judy Duke, RN, 8 Center manager

Our 2014 staff retention:
OVERALL TURNOVER of 12.3% which is SIGNIFICANTLY BELOW the external TEXAS BENCHMARK of 17.6%*

RN VACANCY RATE of 5.6% compared to the external TEXAS BENCHMARK of 10.5%*

2014 PARTICIPATION IN ONGOING EDUCATIONAL OPPORTUNITIES

6 Employees
Leadership Scholarship program

18 Employees
School-to-Work program

38 Employees
Tuition reimbursement program

Over 1,600 Employees
Have certifications and licensures in their respective fields

Ongoing Educational Opportunities
Both clinical and non-clinical staff participate in specialty training and pursue advanced degrees, licensures and certifications that benefit patient care and help ensure the delivery of high-quality services. United Regional supports these efforts through tuition reimbursement, and our School-to-Work and Leader Scholarship programs.
A Positive Work Environment
United Regional is committed to providing an environment where our people can be successful and feel connected to the organization. This includes recognition activities, market-comparable salaries and benefits, wellness programs, opportunities for ongoing education, and events that inspire and show gratitude for staff accomplishments and jobs well done.

"Meaningful work, great co-workers, and patient care which focuses on both clinical excellence and compassion, are just a few reasons why I am proud to be part of United Regional."
~ Danny Payton, RN, ambulatory care

United Regional held 10 employee events in 2014 to celebrate the excellent care and caring they provide.
Bee Healthy Program
United Regional provides resources to help our employees achieve and maintain a healthy lifestyle. We provide annual on-site health screenings and access to health coaches. We also provide health care benefits which offer 100% coverage for preventive screenings such as physicals, mammograms, colonoscopies, and prostate exams.

In 2014, United Regional provided on-site health screenings for:

- **1,585 EMPLOYEES**
- **450 SPOUSES**

I participated in year-long Bee Healthy classes and one-on-one counseling which made a very positive difference in my life. I make healthier lifestyle choices and have seen improvement in my health screening results.”
~ Donetta Harris, department of surgery

Additionally, our wellness coordinator has developed a Bee Healthy Health Risk Management program. The program is a series of classes and personal one-on-one health coaching sessions, at no cost to the participant. The program’s aim is to create an individualized pathway for preventing and, in some cases, reversing the onset of chronic disease.

All employees and spouses are invited to participate. A personal invitation is extended specifically to individuals with Metabolic Syndrome, a cluster of five risk factors which, when present, indicate a greatly increased chance of a person developing a chronic condition such as diabetes, stroke and heart disease.

155 EMPLOYEES participated in the BEE HEALTHY RISK MANAGEMENT program

81% EMPLOYEES IMPROVED their METABOLIC SYNDROME RISK FACTORS after a year of participation

BEE HEALTHY RESOURCES
- United Regional Fitness Center
- Bee Healthy Eating At Home
- Tobacco Cessation - Ready, Set, Quit
- Employee Assistance Program
Spirit of Giving
Employees make visible Our Passion and Our Purpose through their generosity. Each year our employees are asked to participate in the Spirit of Giving Campaign, which provides funding to organizations in our community and within our health care system.

Of our 2,003 employees, 1,435 (71%) donated $282,894 to these programs.
Service

Getting a tie-dyed cast made a positive difference in the life of this young orthopedic patient.

Our Passion and Our Purpose are visible in service to patients, their families, our community and each other. Everyday acts of kindness and compassion as well as volunteer projects are a few ways we serve.
Patient Experience

We want all patients to experience excellent care and caring. As an example of our commitment to an excellent patient experience, in 2014 we created a new position to serve on the leadership team. The director of patient experience works with leaders, staff, and physicians to ensure consistent delivery of patient-centered care and to help implement process improvements and best practices in service throughout the organization.

As the director of patient experience, I help staff and physicians see the hospital and outpatient clinic experience through the eyes of our patients. This perspective helps us deliver the outstanding care and caring our patients deserve.”

~ Ryan Graves, RN, director of patient experience

A communication board, found in every patient room, provides patients current information about the staff who are taking care of them, convenient access to frequently used phones numbers and space where staff can write important reminders and the daily plan of care.
American Cancer Society
   Relay for Life
   27
   STAFF, THEIR FAMILY MEMBERS AND VOLUNTEERS PARTICIPATED

Community Education Seminars
   on joint replacement, women’s health issues, and preventive health topics
   10
   SEMINARS WITH OVER 600 COMMUNITY MEMBERS ATTENDING

Health Fairs
   FAMILY HEALTH CENTER
   HISPANIC EDUCATION SUMMIT
   SAFB RETIREES
   BLUE CROSS BLUE SHIELD
   SEYMOUR AG DAY
   NORTH TEXAS STATE HOSPITAL
   CHAMBER OF COMMERCE TRADE SHOW
   185
   EDUCATION PRESENTATIONS REACHING OVER 8,000 INDIVIDUALS

Get Covered Texoma
   121
   COMMUNITY MEMBERS ATTENDED TO LEARN ABOUT THE AFFORDABLE CARE ACT HEALTH CARE COVERAGE OPTIONS

Heart of a Woman / Women’s Expo
   424
   WOMEN’S HEALTH SCREENINGS PERFORMED

Blood Drives
   263
   UNITS DONATED

Project Back-to-School
   77
   SPORTS PHYSICALS PERFORMED

Susan G. Komen
   Race for the Cure
   272
   STAFF, THEIR FAMILY MEMBERS AND VOLUNTEERS PARTICIPATED

Breast Health
   185
   EDUCATION PRESENTATIONS REACHING OVER 8,000 INDIVIDUALS

Senior Focus
   400
   FLU SHOTS GIVEN
   291
   HEALTH SCREENINGS
   100
   PSAs PERFORMED
No One Stays Alone / No One Dies Alone
2014 marked the seventh year that United Regional has provided the No One Stays Alone (NOSA) and No One Dies Alone (NODA) programs. We understand that sometimes loved ones are unable to be with patients during their hospital stay, no matter how much they may want to. Both programs provide specially-trained volunteers who give companionship and comfort to patients in their hours of need.

In 2014, 73 NODA/NOSA volunteers provided:

1,400 HOURS
SERVING 96 PATIENTS

Thanksgiving Baskets and Angel Tree
In 2014, employees gave from their hearts to provide Thanksgiving dinners and Christmas presents to employees and their families who were in need of assistance during the holidays.

Thanksgiving Baskets Project
Departments displayed their creative skills, as well as their generosity, by designing Thanksgiving-themed baskets and filling them with groceries.

Provided baskets...
for a Thanksgiving Day meal that benefitted:

60 FAMILIES
260 PEOPLE

Angel Tree Christmas Project
Employees shopped for and wrapped Christmas gifts benefitting children of United Regional employees.

Donated and distributed Christmas gifts and giftcards...
given to:

157 CHILDREN
Volunteer Services
United Regional volunteers certainly know how to make a positive difference in the lives of others. Our adult volunteers and Pink Darlings provided 33,992 hours of service for patients, visitors and staff. This equals over $250,000 in salary dollars if we had to replace them with employed staff.

In 2014, the number of Adult Volunteers and Pink Darlings who provided services:

118 ADULT VOLUNTEERS
95 PINK DARLINGS

• Coffee Bar
• Gift Shop
• Flower, gift and patient mail deliveries
• Greeters and escorts
• Information desks in Bridwell Tower, Outpatient Guest Seating, Surgery Guest Seating, Catheterization Lab, and Emergency Department
• Sewing
• Rathgeber Hospitality House
• Community events
• Business Office
Combined efforts of our Emergency Department staff and our cardiac catheterization team provide excellence in health care for patients with heart attack symptoms through rapid assessment and treatment.

Quality

United Regional continues to dedicate the resources and systems necessary to ensure safe, high quality care for our patients. We continuously measure performance, and no matter how well we do, we look for ways to further improve care and safety for our patients.
Advanced Program Certifications and Designations
One of the ways that we help ensure that we are accomplishing our passion of providing excellence in health care for the communities we serve is to measure our quality of care against the most stringent national standards. We sought voluntary certifications and accreditations which are obtained by participating in rigorous on-site evaluations and by meeting or exceeding “best practice” standards.

American College of Radiology
The American College of Radiology (ACR) awards accreditation to facilities for achieving high quality practice standards. Evaluations are conducted by board-certified physicians and medical physicists who are experts in the field. They assess qualifications of the personnel and the adequacy of facility equipment.

United Regional’s Radiology Department has ACHIEVED ACCREDITATION FOR OUR MRI, CT scanners, ultrasound and nuclear medicine.

We have the only CT in the region certified by the ACR for pediatric scanning.

5,777 3D mammograms performed in 2014

Eight women had breast cancers identified that would not have been seen on 2D mammography

With 3D mammography, a computer produces a 3-dimensional image of breast tissue in one-millimeter layers allowing the radiologist to see breast tissue detail in a way never before possible. This technology helps radiologists find very small cancers and rule out “false positives,” reducing the number of women who are called back for a diagnostic mammogram. It is especially helpful in detecting cancers in dense breast tissue, which 80% of women have.

Breast Imaging Center of Excellence
United Regional’s breast ultrasound, breast MRI, stereotactic biopsy and 3D mammography are all accredited by the ACR. By earning accreditation in all of the ACR’s voluntary breast imaging accreditation programs, United Regional has been designated as a Breast Imaging Center of Excellence since 2012.
American Diabetes Association
United Regional was awarded the American Diabetes Association Education Recognition Certificate for quality diabetes self-management education. Recognition of our program assures that it meets the national standards and offers high quality education services for the patients we serve.

American College of Surgeons and the American Society for Metabolic and Bariatric Surgery combined their respective national bariatric surgery accreditation programs into a single, unified program to achieve one national accreditation standard for bariatric surgery centers.

Accredited centers meet established program requirements for providing safe bariatric surgical care with excellent short- and long-term outcomes. The evaluation includes equipment, supplies, training of surgeons and staff, the availability of consultant services, and patient outcomes.

Gold Plus Stroke Award
The award signifies that United Regional consistently utilizes the latest evidence-based guidelines for stroke care.

In 2014, for the sixth year in a row, United Regional has been awarded the Stroke Gold Plus Award and the Target: Stroke Honor Role by the American Heart Association and the American Stroke Association for providing excellence in stroke care.

Of 2,445 hospitals that participated, ONLY 420 ACHIEVED THE SAME high level of recognition as United Regional.

The Target: Stroke Honor Role refers to hospitals awarded the Gold Plus Award who, in addition to meeting the compliance measures, were able to demonstrate a door-to-needle time of less than 60 minutes in at least 50% of patients given tPA. The “clot-buster” medication, tPA, has been shown to reduce long-term brain damage if given in a timely manner to patients with ischemic strokes.

Additionally, 100% of patients eligible to receive tPA were given the drug within the 4.5-hour window from onset of symptoms.

Bariatric Surgery Accredited Comprehensive Center
The American College of Surgeons and the American Society for Metabolic and Bariatric Surgery combined their respective national bariatric surgery accreditation programs into a single, unified program to achieve one national accreditation standard for bariatric surgery centers.

Accredited centers meet established program requirements for providing safe bariatric surgical care with excellent short- and long-term outcomes. The evaluation includes equipment, supplies, training of surgeons and staff, the availability of consultant services, and patient outcomes.

MBSAQIP
191 BARIATRIC SURGERIES performed at United Regional in 2014

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Chest Pain Center with PCI and Heart Failure Center

United Regional has received the Society of Cardiovascular Patient Care accreditation as a Chest Pain Center and Heart Failure Center for achieving a higher level of expertise in dealing with patients who arrive with symptoms of a heart attack. Emphasis is placed on standardized diagnostic and treatment programs that provide more efficient and effective evaluation and more appropriate and rapid treatment of patients with chest pain and other heart attack symptoms.

Heart Failure Clinic

The goal of the Heart Failure Clinic is to provide patients with the information and skills to manage their diagnosis, maintain a healthy lifestyle and avoid readmissions to the hospital.

Chest Pain Center and Door-to-Balloon Time*

Rapid assessment and treatment of patients with symptoms of a heart attack are important to reducing damage to the heart muscle and saving lives.

- United Regional treated 332 heart attack patients in our emergency department
- Of these, 37 patients needed a cardiac catheterization

Our average door-to-balloon time was 58 minutes, much better than the national standard of 90 minutes.

*Door-to-balloon time is the amount of time from when a heart attack patient arrives at the emergency department to when a “balloon” is inflated to open the patient’s blocked artery in the cardiac catheterization lab.

Commission On Cancer

Cancer programs earning recognition from the Commission on Cancer offer high quality cancer care that meets or exceeds Commission standards.

- United Regional's Cancer Program is one of just over 1,400 Commission on Cancer approved programs nationwide
- Only one in four hospitals that treat cancer patients receives this special approval
- Accreditation recognizes the quality of cancer care available and offers a commitment that patients will have access to the various medical specialists who are involved in the diagnosis and treatment of cancer
United Regional is proud to have achieved the distinction as a Joint Commission Primary Stroke Center for the seventh consecutive year.

- To earn the certification, stroke centers must meet certain standards to ensure that any patient brought to the emergency department will be treated rapidly with approved therapies shown to reduce paralysis and other disabilities caused by stroke.

Primary Stroke Center Certification
United Regional is proud to have achieved the distinction as a Joint Commission Primary Stroke Center for the seventh consecutive year.

- To earn the certification, stroke centers must meet certain standards to ensure that any patient brought to the emergency department will be treated rapidly with approved therapies shown to reduce paralysis and other disabilities caused by stroke.

- Primary Stroke Center hospitals have specialized stroke units and show better patient outcomes compared to hospitals that treat stroke patients in medical intensive care units or through a mobile in-hospital stroke team.
Pathway to Excellence Designation
In 2014, United Regional again achieved the Pathway to Excellence® designation by the American Nurses Credentialing Center.

- The Pathway to Excellence designation confirms the professional satisfaction of nurses at United Regional and identifies it as one of the best places to work
- To earn the Pathway to Excellence distinction, a thorough review process documented the quality initiatives used in creating a positive work environment, as defined by nurses and supported by research

Pulmonary Rehabilitation Program Certification
Our Pulmonary Rehabilitation Program is proud to have received national certification from the American Association of Cardiovascular and Pulmonary Rehabilitation for meeting rigorous requirements for standards of care.

- United Regional’s program is one of only 13 pulmonary rehabilitation programs in Texas to achieve this recognition
- The program includes both education and exercise to help patients with chronic lung disease improve the quality of their everyday lives

In 2014, United Regional treated 676 TRAUMA PATIENTS
of these 123 PATIENTS were transferred to United Regional from 12 counties in the surrounding area

Two most common causes of injury:
310 FALLS
116 VEHICLE COLLISIONS

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Number of patient visits in our Pulmonary Rehabilitation Program in 2014
9,215
New Surgery for Oral Cancers – Transoral Robotic Surgery (TORS)

Previously, open surgery was the best option to remove throat cancer, but it required surgeons to make a long incision through the jaw and throat. Sometimes it was even necessary for the surgeon to break the jawbone to access the tumor. Open surgery allowed the surgeon to see the inside of the throat and surrounding tissues, however, there were drawbacks for patients including disfigurement, difficulty eating, speaking, and swallowing. Sometimes, reconstructive or plastic surgery was needed to rebuild the bones or tissue removed during surgery.

The robotic system uses a magnified 3D high-definition vision system and special wrist instruments that bend and rotate far greater than the human wrist. As a result, the surgeon operates with enhanced vision, precision, dexterity and control.

Transoral Robotic Surgery allows the surgeon to operate through the patient’s mouth – avoiding a large incision through the jaw and throat.

Cameron Godfrey, MD, an otolaryngologist provides a new surgical solution for patients with benign and cancerous tumors of the mouth, tongue, tonsils and throat using a surgical robot.

Number of surgeries performed at United Regional in 2014 **8,700** in the specialties of:

- Bariatrics
- Cardiovascular and Thoracic
- General /Minimally Invasive
- Gynecology
- Neurosurgery
- Orthopedics
- Oral
- Otolaryngology
- Plastics
- Urology
Advanced Technology
United Regional continuously adds new surgical, diagnostic and communication technology in order to provide excellence in health care for the communities we serve. Many of these advanced technologies are those which are typically found in large metropolitan health systems.

ROTEM
Trauma patients and cardiovascular surgery patients are two of the highest utilizers of transfused blood and blood products. Another new technology utilized in surgery has been made available by a collaborative effort between the Department of Laboratory Services and the Department of Anesthesiology. This is a new laboratory test called ROTEM (Rotational Thromboelastometry) that allows faster bedside assessment of a patient’s blood clotting system.

This test enables the anesthesiologist or surgeon to make fast decisions regarding use of, and reversal of, anticoagulant medications as well as various blood product transfusions.
United Regional made a positive difference in the life of Kelly Byas, and other infusion therapy patients, by finding grants to help with medication expenses necessary for their care.

To provide excellence in health care it takes a healthy bottom line to be able to provide patients with highly qualified staff, modern facilities, advanced technologies, a safe environment, convenient access to care, leading-edge emergency services and more.
In 2014, this is how we spent our money to achieve Our Passion and Our Purpose.

**Because we did not receive full payment and other community benefits**

Total Cost of Community Benefits: $44,561,000

- For Community Benefit Programs: $15,696,000
- From Medicaid: $5,507,000
- From Those Unable To Pay (Charity Care Based On Costs): $23,358,000

Source: 2014 Annual Statement of Community Benefit Standards. The Cost of Community Benefit Programs includes the cost of indigent services provided through others and does not include unreimbursed Medicare program costs.

**What We Reinvested In Our Community**

Total Cost Of Community Reinvestments: $14,043,000

- On Information Technology: $3,079,000
- To Purchase Equipment: $2,407,000
- To Construct and Renovate Facilities: $8,557,000

Source: 2014 United Regional Health Care System audited financial statements and internal records.

**How Our Money Was Spent**

Total Operating Expenses: $279,912,000

- To Purchase Supplies: $50,993,000
- To Pay Interest On Our Outstanding Debt: $4,500,000
- To Pay Our Employees Salaries and Benefits: $141,202,000
- Other Operating Expenses: $64,224,000
- To Allow For Wear And Tear On Buildings And Equipment: $18,993,000

Source: 2014 United Regional Health Care System audited financial statements.

**Financial Assistance**

We also made a positive difference in the lives of patients needing financial assistance for services. We continued our commitment to serve as the safety net for patients in Wichita County and the surrounding area.

Patients receiving financial assistance in 2014: 5,741
Improving access to services, expanding and improving facilities, and bringing new physicians into the community to meet growing health needs all contribute to achieving Our Passion and Our Purpose.

Growth

With the new Center for Emergency Care, United Regional will have a facility that matches the outstanding clinical care we already provide in emergency services.
Center for Emergency Care

In 2014 United Regional broke ground on the Emergency Department (ED) expansion and renovation project. The new Center for Emergency Care is scheduled to be completed by the end of 2016 and will double the size of the existing ED. The current ED was built in 1999 when emergency department visits totaled 35,000 annually. That total has more than doubled to 75,000 visits in 2014.

Renovating and enlarging our ED will further expand the quality of care and safety for patients by providing more treatment areas for multiple levels of care. There will be a total of 53 rooms, including 2 trauma rooms, 3 critical care rooms, 6 rapid treatment areas, 8 patient evaluation/triage rooms, a 10-bed clinical decision unit, 40 universal treatment rooms, and disaster preparedness areas.

The new Center for Emergency Care is scheduled to be completed by the end of 2016.
Welcoming New Physicians
United Regional is committed to recruiting and maintaining highly skilled and experienced physicians in a multitude of medical and surgical specialties. It is United Regional's goal to provide our community with physicians who have expertise in the latest surgical and treatment techniques so patients do not have to leave the community to receive specialized care for the most complex and serious medical conditions.

In 2014, we welcomed 17 new physicians to our community:

**Anesthesiology**
- Christopher Lam, DO
- Marcus Parker, MD

**Family Medicine**
- Kissi Blackwell, MD

**Internal Medicine/Hospitalists**
- Ahmed Darwish, MD
- Mostafa Elsakka, MD
- Praveen Guntipalli, MD
- Remberto Lopez, MD
- Arif Mahmood, MD
- Nazanin Moossavi, MD
- Sriranga Prasad, MD
- Priyadarshini Ranbhise, MD
- Krunal Talati, MD

**Neurosurgery**
- Louis Provenza, MD

**Obstetrics and Gynecology**
- Kelsey Kelso, MD

**Orthopedics**
- Antonio Romero, MD

**Pediatrics**
- Jennifer Cabler, MD

**Oral Maxillofacial Surgery**
- Divya Venkataraman, DDSMD

There are approximately 200 physicians in the following medical specialties on the United Regional Medical Staff:

- Anesthesiology
- Bariatric Surgery
- Cardiology
- Cardiovascular/Thoracic Surgery
- Critical Care
- Dentistry
- Emergency Medicine
- Endocrinology
- Family Medicine
- Gastroenterology
- General/Vascular Surgery
- Hematology/Oncology
- Hospitalists
- Infectious Disease
- Internal Medicine
- Interventional Pain Management
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics/Gynecology
- Ophthalmology
- Oral Maxillofacial Surgery
- Orthopedics
- Otolaryngology
- Palliative Care
- Pathology
- Pediatrics
- Physical Rehabilitation Medicine
- Plastic Surgery
- Podiatry
- Psychiatry
- Pulmonary Medicine
- Radiation Oncology
- Radiology
- Rheumatology
- Urology
- Wound Care

ABOUT UNITED REGIONAL IN 2014
United Regional continues to see steady growth in many areas. We accomplish these services with approximately:

- **2,000** Employees
- **200** Physicians
- **300** Volunteers

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<tr>
<th>75,000</th>
<th>62,000</th>
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<td>Outpatient Visits</td>
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<td><strong>8,700</strong></td>
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<tr>
<td>Admissions</td>
<td>Surgeries</td>
<td>Births</td>
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Physician Leadership Academy

United Regional is fortunate to have experienced and dedicated physician leaders who have helped shape health care in our community and advanced the quality of patient care services available today at our hospital. We are grateful for their contributions and want to ensure continuity in leadership talent to build on what, together, we have been able to accomplish.

To help develop new physician leaders in this rapidly changing health care environment, United Regional established the Physician Leadership Academy. The Academy is designed to help prepare physicians to serve as effective members or officers of the medical staff and medical staff committees, medical directors, leaders of group practices, practice associations, and medical societies, quality improvement champions, and physician executives. The need for development of physicians trained to fill these roles is vitally important now and into the future in order to improve care delivery.

In 2014, 40 physicians completed the Physician Leadership Academy

Ahmad Abazid, MD
Michael Agyepong, MD
Ryan Bannon, MD
Joshua Caballero, MD
Satish Chada, MD
André Désiré, MD
Fardin Djafari, MD
Duré Fernandez, MD
Christopher Finnell, MD
Jerald Giles, MD
Jedediah Grisel, MD
Ralph C. Harvey, MD
John Hilmi, MD
Brian Hull, DO
Terry Johnson, MD
Jacob Kaiser, DO
Sumi King, MD
Chris Lam, DO
Srikar Malireddy, MD
Brett May, MD
Timothy McClellan, MD
Peter Mikhail, MD
Daniel Miller, MD
Scott Myers, MD
James Obney, MD
Eugene Pak, MD
Bruce Palmer, MD
Daunne Peters, MD
Siby Sam, MD
Jeremy Sautner, MD
Joshua Schacter, DO
Jessica Schultz, MD
B. Adam Shanes, MD
Bart Spencer, MD
Jeffrey Swanson, DO
Olga Tezaquic, DO
Kevin Thomas, MD
Keith Williamson, MD
Mandy Winfrey, MD
Finbar Woitalla, DO
United Regional is governed by a local Board of Directors. The members of the Board are community, government and business leaders dedicated to accomplishing our passion of providing excellence in health care for the communities we serve.

EX-OFFICIO MEMBERS

Scott Myers, MD
Michael Sheen, MD
Brian Stahler
United Regional Foundation provides philanthropic support for United Regional's passion for providing excellence in health care for the communities we serve.
Philanthropic Support

Foundation projects assist United Regional by raising funds for life-saving medical equipment, programs which improve the health of the community, advanced information technology, and facility improvements.

In 2014, contributions and commitments of $5,339,000 were secured in support of United Regional projects, equipment and programs, as well as for services provided by the Rathgeber Hospitality House. More than $4,200,000 of that amount will assist in the expansion and renovation of United Regional’s Center for Emergency Care, led by a naming level commitment from the J.S. Bridwell Foundation and significant grants from the Bryant Edwards Foundation, the Fain Foundation, the Perkins-Prothro Foundation, and the Leota Steed Foundation.

Joan Lunden addressed more than 600 attendees at the 2014 Heart of a Woman Brunch, an annual event raising awareness of the risks of heart and cardiovascular disease.

**2014 Contributions**

$5,339,000*

- Center for Emergency Care
  - $4,228,000
- Children’s Miracle Network
  - $750,000
- Special Projects
  - $361,000

*A portion of the funds raised in 2014 are pledges which will be paid and distributed in future years.

**2014 Distribution of Funds**

$1,579,000

- Equipment and Programs
  - $1,016,000
- Buildings and Technology
  - $445,000
- Special Projects
  - $118,000

Joan Lunden addressed more than 600 attendees at the 2014 Heart of a Woman Brunch, an annual event raising awareness of the risks of heart and cardiovascular disease. The Foundation Golf Classic also provides funding for United Regional and Rathgeber Hospitality House projects.

Children’s Miracle Network at United Regional provides funds for equipment and programs to treat infants and children. The annual Ranch Days Sporting Clay Shoot and Dance Dash 5K are two events benefiting CMN. In addition, members of the Peter Pan Birthday Club forgo birthday gifts in favor of contributions to CMN from family and friends. They are thanked with a birthday bash each year, and their names are added to stars which are placed in ceiling tiles in the pediatric unit.

$1,579,000 was distributed by United Regional Foundation in 2014 to United Regional and the Rathgeber Hospitality House from funds raised for building and facility improvements, advanced technology and medical equipment, Children’s Miracle Network sponsored programs and equipment, and other special projects.
Legacy Circle Promotes Estate Giving
United Regional Foundation’s Legacy Circle was formed to encourage and recognize those who include United Regional Foundation, Children’s Miracle Network at United Regional, and Rathgeber Hospitality House in their estate plans. This effort is chaired by Angela and Brian Stahler.

Future in the Falls Scholarships
Three Future in the Falls scholarships were awarded by United Regional Foundation to medical students with ties to the Wichita Falls area. 2014 scholars who received $5,000 awards are listed below.

Stephen Dryden is a student at the University of Texas Medical Branch at Galveston, and is the son of Edie and Dr. J. Stephen Dryden of Wichita Falls.

Jason Hoffman, son of Carolyn and Jason Hoffman, Sr., is a student at the University of North Texas Health Science Center in Fort Worth.

Shawn Yari, a student at Baylor College of Medicine in Houston, is the son of Nazanin Moossavi, MD, a hospitalist at United Regional.

Twenty-seven scholarships totaling $66,000 have been awarded since the fund was established in 2009. Scholarship funds have been donated by local foundations as well as area physicians and community members.

The Future in the Falls program keeps in touch with students in medical school, residency programs and fellowships who have ties to local communities to encourage them to return to the Wichita Falls area to begin their medical practices.
Circle of Friends

Circle of Friends membership is designed to thank those who support United Regional and work with us to elevate excellence in health care in Wichita Falls and the surrounding area. Membership includes those whose annual contributions total $1,000 or more.

Charter members of the Circle of Friends, listed below, are those whose contributions over time have reached $50,000 and more.

Members and community leaders are invited to the Circle of Friends Lecture Series, underwritten again in 2014 by the J. S. Bridwell Foundation. The events feature prominent speakers from Wichita Falls and elsewhere who are experts in their respective fields, who bring information on important health care topics and introduce new and innovative programs, equipment and procedures at United Regional.

In 2014 plans for the Center for Emergency Care were shared at the Circle of Friends event outlining the steps to be taken to expand and renovate the United Regional Emergency Department.

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Rathgeber Hospitality House Serves Families
The Rathgeber Hospitality House, a 26-room bed and bath facility, serves families of United Regional patients and was named a Torch Award winner by the Better Business Bureau in 2014.

Opened in 2000 as a project of the United Regional Foundation, they serve patients’ families from the surrounding area, and at times from across the country, providing more than 10,000 visitor nights each year.

While guests at the Rathgeber House are asked for a $40 contribution per room per night, the cost to provide a room is approximately $90. Funds are raised through the generosity of the community to help subsidize the stays of those unable to donate and to bridge the gap between what guests can donate and the actual costs to operate the House. The Priddy Foundation awarded a $50,000 grant, paid over two years beginning in 2013 and continuing in 2014, to assist with this effort.
This Annual Report acknowledges contributions and pledge payments of $100 and above between January 1 and December 31, 2014.

We express sincere appreciation to all whose contributions and participation in United Regional Foundation, Children’s Miracle Network and Rathgeber Hospitality House activities help support excellence in health care for the communities we serve.
Our Passion and Our Purpose made Visible through Our Donors

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Catherine Stubbs
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Beyondfaith Homecare & Rehab

Dr. Shona Sudarshan
Joan Gray
Tina Roe
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Joan Gray
Nancy Martinez
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Tina Roe
Temperly Arlene Webb

Dr. Kenneth Sulzemier
Mara Barger, Natliee, Easton and Stetson Steel
Amber and Mickey Gee

Dr. Both Sutton
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Patricia Eby
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Sonja Gravitt
Jane and Fred Krautz
Chrystelle Stephenson
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Dr. Venkat Thota
Tina Roe
United Regional Quality Management Team

Dianne and Dr.
Charles Thueson
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Sukie Desire
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Mara Barger, Natliee, Easton and Stetson Steel
Kathy Tegtmeier

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We appreciate every contribution and do our very best to ensure the accuracy of these lists. Please notify us of any concerns or errors at 940-764-8205